

St. Joseph's R.C. Primary School



Nursery Uncollected Child Policy

November 2023

Review: November 2026

Policy Review

This policy will be reviewed in full by the Governing Body on an annual basis.

The policy was last reviewed and agreed by the Governing Body November 2023

It is due for review in November 2026

Hayley Francis

Date: November 2023

Head Teacher



Lindsay Wise

Date: November 2023

Chair of Governors



Safeguarding and Welfare Requirement: Child Protection

Providers must have and implement a policy, and procedures, to safeguard children

Policy statement

In the event that a child is not collected by an authorised adult by their expected collection time, we put into practice agreed procedures. The child will receive a high standard of care in order to cause as little distress as possible.

We inform parents/carers of our procedures so that, if they are unavoidably delayed, they will be reassured that their children will be properly cared for.

Procedures

- ✦ Parents are asked to provide the following specific information when their child starts attending our setting, which is recorded on our Data Collection/Registration Form/Nursery in a Box:
 - Home address and telephone number - if the parents do not have a telephone, an alternative number must be given, perhaps a neighbour or close relative.
 - Place of work, address and telephone number (if applicable).
 - Mobile telephone number (if applicable).
 - Names, addresses, telephone numbers and signatures of adults who are authorised by the parents to collect their child from the setting, for example a childminder or grandparent.
 - Who has parental responsibility for the child.
 - Information about any person who does not have legal access to the child



On occasions when parents are aware that they will not be at home or in their usual place of work, they inform us in writing of how they can be contacted.

- ✦ On occasions when parents, or the persons normally authorised to collect the child, are not able to collect the child, they provide us with, preferably in writing, details of the name, address and telephone number of the person who will be collecting their child. Parents are asked to give us password which will be used by the person collecting their child in order to verify their identity.

- ✦ Parents are informed that if they are not able to collect the child as planned, they must inform us so that we can begin to take back-up measures. Our contact telephone number is 01989 564655

- ✦ If a child is not collected at their expected collection time, we follow the procedures below:

- The child's file is checked for any information about changes to the normal collection routines. - If no information is available, parents/carers are contacted at home or at work.
- If this is unsuccessful, the adults who are authorised by the parents to collect their child - and whose telephone numbers are recorded on the Data Collection/Registration Form - are contacted.
- All reasonable attempts are made to contact the parents or nominated carers.
- The child does not leave the premises with anyone other than those named on the Data Collection/Registration Form or in the Staff Communication Book.
- If no-one collects the child within one hour of their expected collection time and there is no-one who can be contacted to collect the child, we apply the procedures for uncollected children.
- We contact the local authority children's social care team.

Multi Agency Safeguarding Hub telephone number: 01432 260800

- The child stays at the setting in the care of two of our fully-vetted workers, one of whom will be our Manager, Deputy Manager or Head Teacher, until the child is safely collected either by the parents or by a social care worker.
 - Social care will aim to find the parent or relative. If they are unable to do so, the child will become looked after by the local authority.
 - Under no circumstances will we go to look for the parent, nor leave the setting premises with the child.
 - We ensure that the child is not anxious and we do not discuss our concerns in front of them.
 - A full written report of the incident is recorded in the child's file.
- ✦ Depending on circumstances, we reserve the right to charge parents for the additional hours worked.

✦ Ofsted may be informed



